

Course Evaluations

De-Mystifying the Tools: An Overview of Lean, Six Sigma, ISO & Theories of Constraint May 17, 2010

- 1. What is your overall evaluation of this program?**
 - Excellent (3) - Very Good (1) - Good - Fair
- 2. What is your overall evaluation of the level of presentation given by the instructor?**
 - Information Given: - Excellent (2) - Very Good (2) - Good - Fair
 - Delivery: - Excellent (4) - Very Good - Good - Fair - Poor
 - Visual Aids: - Excellent (1) - Very Good (1) - Good (2) - Fair - Poor
 - Handout Material: - Excellent(1) - Very Good (2) - Good (1) - Fair -
 - Suggestions for improvement:
 - *Would like to see slightly more on T.O.C*
- 3. Were all of your objectives met?**
 - Yes (4) - No - Please Explain
- 4. Were all the anticipated topics addressed in this program?**
 - Yes (4) - No
- 5. What did you like most about this program?**
 - *I liked the chance to refresh on lean and learn about six sigma and T.O.C*
 - *Subject and Presenter*
 - *Easy to understand*
 - *Information received; facilitator's delivery*
- 6. What would you like to be added to this program?**
 - *more days*
 - *a couple of concrete answers*
- 7. Where might we improve the overall program?**
 - *More days to get deeper into lean*
 - *A list of additional reading choices*
- 8. Please express your overall feelings on this course in a short quote for possible inclusion in our next brochure.**
 - *Very well presented. Material will be valuable*
 - *I love the whole Lean process*
 - *Presenter was very knowledgeable on topic and was able to answer all my questions.*
 - *A nice, top level overview*

9. Please rate the course administration:

- Pre-registration: - Excellent (3) - Very Good (1) - Good -Fair
- University of Dayton Staff: - Excellent (3) - Very Good (1) - Good

- Suggestions for Improvement

10. Please help us with future training programs:

- How did you hear about this seminar? Check all that apply.
 - o Web (1)
 - o Web Search
 - o Brochure
 - o Postcard
 - o Colleague (1)
 - o Sent by manager
 - o Phone call from UD (1)
 - o Article - Name of Publication
 - o Email (1)
 - o Other –

11. Would you recommend this program to someone else in your same position?

- Yes (4) - No -Maybe

12. May we use your name and comments in future publications about this course?

- Yes (3) - No (1)

13. What are the names and/or titles, addresses, and phone numbers, if different or individuals in your organization that should be included in our future mailings?

14. Please name the trade journals you currently subscribe to and read on a regular basis.

15. What was the last training program you attended? By whom?

- *Lean Office - Carol Shaw*
- *Lean Metrics – UDRI*
- *Coaching for Supervisors - CLED*

16. What other courses are you looking for to meet your training needs?

- Maintenance (1) - Operations () - Product Development (1) - Other ()