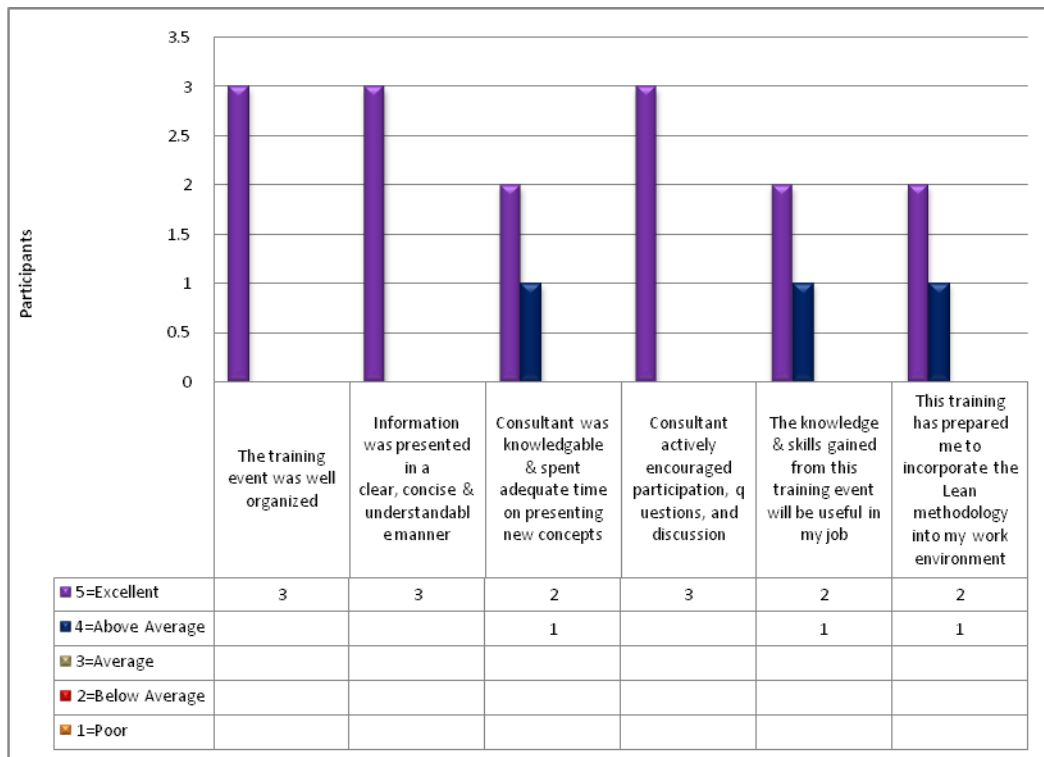


MIAMI UNIVERSITY

Program Title: Value Stream Mapping
Company: Model Graphics
Evaluations returned/Students in class: 3/3

Date: November 9-11, 2009
Instructor: Mike Graver

Questions were rated with regard to content, instructor, facilities, handouts and program with 5=Excellent, 4=Above Average, 3=Average, 2=Below Average and 1=Poor. Please refer to the colors in the legend below for overall evaluation.



1. **Would you recommend this Lean training to others? Why or why not?**
 - Yes, lots of constructive and productive kaizens came about - motivational
 - yes to see why processes are there and how to improve
 - yes, there is not a single company that could not benefit from this training

2. **We welcome additional comments regarding this training and/or the consultant.**
 - Would have helped more if geared towards a specialty shop
 - Mikes a great guy and good at what he does, thoroughly enjoyed our time together

3. **Please list other training topics that would help you in your job.**