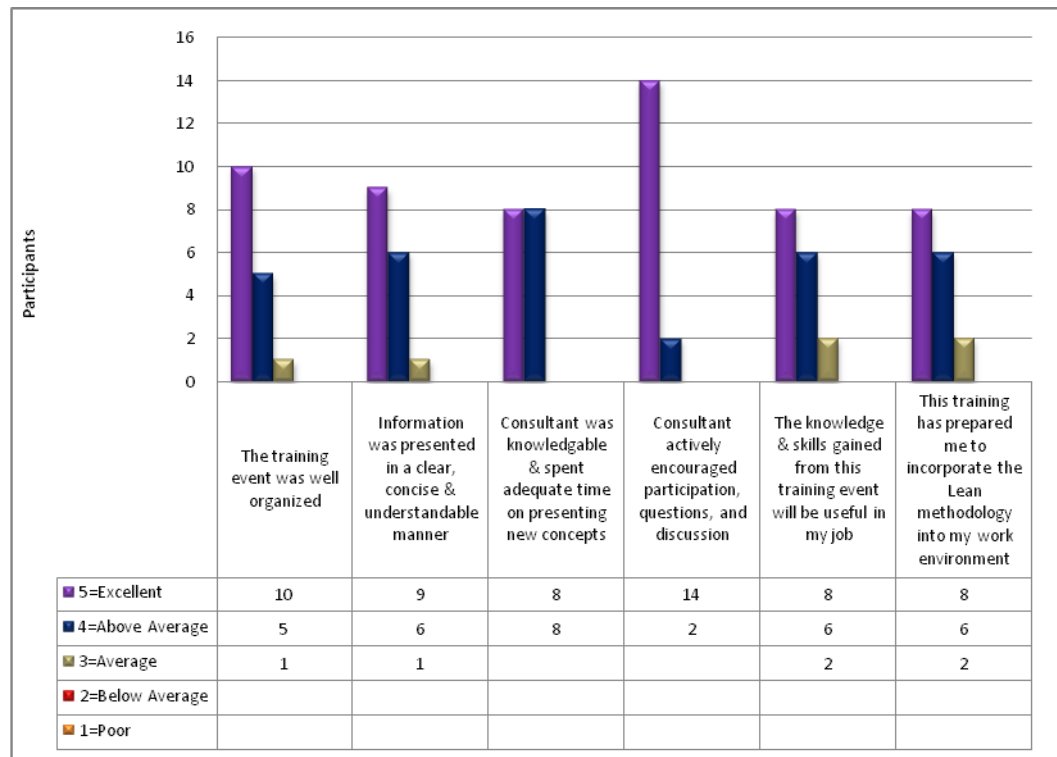


Program Evaluation Results

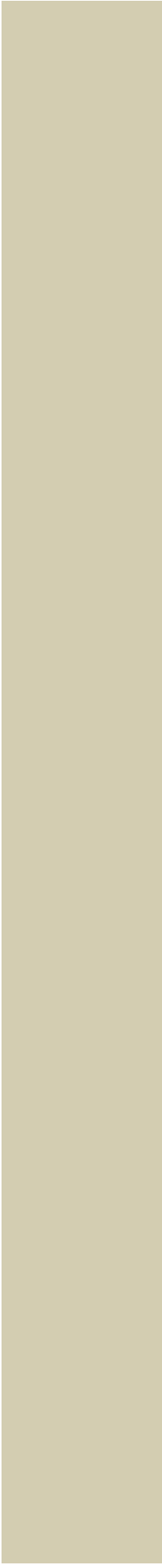
Program Title: Problem Solving
 Company: NSS Enterprises
 Evaluations returned/Students in class: 17/16

Date: July 14, 2010
 Instructor: John Veatch

Questions were rated with regard to content, instructor, facilities, handouts and program with 5=Strongly Agree, 4=Agree, 3=Neutral, 2=Disagree and 1=Strongly Disagree. Please refer to the colors in the legend below for overall evaluation.



1. Would you recommend this Lean training to others? Why or why not?
 - Yes, I believe that this information is very useful
 - Yes, great information to apply to my work place
 - Yes
 - Yes, this session was very informative
 - Yes
 - Yes, useful tools that are applicable to job and even outside work
 - Yes, to help better communicate about problems
 - Yes, important subject matter that is applicable to all jobs
 - Yes – very good method for correcting problems
 - Yes, it gives a good/brief/simple explanation of a problem solving method which can be put into practice
 - Yes
 - Yes, well done and useful
 - Yes, good basic overview of problem solving techniques

- 
2. We welcome additional comments regarding this training and/or the consultant.
- Clear and direct
 - The pace was a little fast due to time constraints. May have benefitted from longer session to allow more time for each topic
 - Very informative
 - Our example problem was difficult to turn into a good teachable event
 - Workshop is a great tool for applying the concepts
 - John Veatch a great trainer/facilitator

Please list other training topics that would help you in your job